

Upon purchase of a Märklin product the firm of Gebr. Märklin & Cie. GmbH gives you a

manufacturer's warranty of 24 months from the date of purchase.

In addition to and beyond the warranty performance rights available to you legally in your country vis-à-vis your authorized Märklin dealer as the contractual selling party. This warranty is given with the following conditions listed below. Regardless of where you purchased the product, you thereby have the possibility of submitting for warranty claim defects or flaws occurring with the product directly to the firm of Märklin as the manufacturer of the product.

Warranty Conditions

This warranty applies to Märklin assortment products and spare parts that have been purchased from any of our worldwide authorized Märklin dealers. The warranty card filled out by the authorized Märklin dealer or the sales receipt will serve as proof of purchase. We therefore recommend that you keep this warranty card along with the sales receipt in a safe place.

Warranty Coverage / Exclusions

This warranty includes, at the discretion of the manufacturer, correction free of charge of any defects or the replacement free of charge of damaged parts that are due to defects in design, production, material or transportation inclusive of the service performance connected with these defects. Any further claims are excluded.

Warranty claims become null and void

- When the defect is caused by wear and tear or by normal wear of parts subject to wear and tear.
- When the installation of specific electronic elements has been carried out by parties not authorized by the manufacturer for such installation.
- When the product has been used in a manner not intended by the manufacturer.
- When the information in the operating instructions provided by the manufacturer has not been followed.
- No warranty or damage claims shall be accepted in those cases where parts neither manufactured nor approved by Märklin have been installed in Märklin products or where Märklin products have been converted in such a way that the non-Märklin parts or the conversion were causal to the defects and /or damage arising. The burden of presenting evidence and the burden of proof thereof, that the installation of non-Märklin parts or the conversion in or of Märklin products was not causal to the defects and / or damage arising, is borne by the person and / or company responsible for the installation and / or conversion, or by the customer.

Repair or replacement of a product does not extend its warranty period. Warranty claims can be submitted directly to the seller, or the part to be submitted for warranty can be sent directly to the firm of Märklin along with the warranty card or the sales receipt and a summary of the problem(s) with the product.

Märklin address: Gebr. Märklin & Cie. GmbH • Reparatur-Service
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